

TERMS AND CONDITIONS

Your new product is warrantied against manufacturer defects within the warranty validity period as stipulated below:

| TYPE | WARRANTY PERIOD | WARRANTY SCOPE |
|---|----------------------|--|
| WHOLE UNIT | 24 Months | Labour, Parts & Transport |
| REFRIGERATOR COMPRESSOR | 1st 24 Months | |
| | Subsequent 36 Months | Parts only |
| DIRECT DRIVE/INVERTER MOTOR <i>(Applicable to selected laundry models only*)</i> | 120 Months | Motor only |
| SMALL DOMESTIC APPLIANCES <i>(Mixers, Blenders, Kettles, Toasters, etc)</i> | 12 Months | Labour & Parts <i>(To be brought to Service Center for servicing)</i> |

1. This warranty only covers products purchased from Smeg authorized retailers in Singapore
2. Original proof of purchase issued by authorized dealer are required at the point of service request
3. Small domestic appliances must be brought to our Service Center for inspection/repair
4. Maximum Warranty coverage for display or showroom sets is 6 months from date of purchase from Smeg authorized retailers in Singapore.
4. Any alteration or extension of the terms to this warranty by any party other than Smeg Singapore Pte. Ltd. will render the warranty null and void
5. Smeg Singapore Pte. Ltd. reserves the rights to charge any reasonable cost arising from the service request.
6. Smeg Singapore Pte. Ltd. reserves the rights to reject or decline to provide service for products that are out of warranty, or where the product is obsolete and no longer deemed serviceable or replaceable for any reason
7. Any replaced product or parts shall become the absolute property of Smeg Singapore Pte. Ltd. and must be returned to Smeg Singapore Pte. Ltd.
8. The warranty does not cover any consequential losses and damages caused directly or indirectly by the products and Smeg Singapore Pte. Ltd. liability under this warranty is limited to repairing and or replacement of defective products only
9. Smeg Singapore Pte. Ltd. reserves the rights to impose additional charges or may refuse to attend to any products installed in locations which are deemed inaccessible and/or hazardous to its service agents

EXCLUSIONS

1. Product serial number has been removed, erased or found to have been defaced, altered or tampered with
2. Products found to have been misused or with installation not in accordance to the Owner's Manual provided and required product specification

3. Unauthorized tampering and modification of the product
4. Normal wear and tear, corrosion, rust or stains
5. Loss, damage or compensation on any content or perishable product stored in any appliances found inoperative for any reasons
6. Incorrect AC power supply or owner's in-house faulty circuit breaker board
7. Inappropriate use of domestic appliances in commercial environment such as laundry shop, hotel/hostel, health center, restaurant & others
8. Damages, scratches, dents or missing parts found after delivery. It is the owner's individual responsibility to check thoroughly for product defects before accepting delivered goods
9. Water filters, plastic containers, drawers, shelves, hose, trays and accessories
10. Damages caused by accident, fire, flood or natural disaster
11. Periodic general cleaning, servicing and maintenance of product